

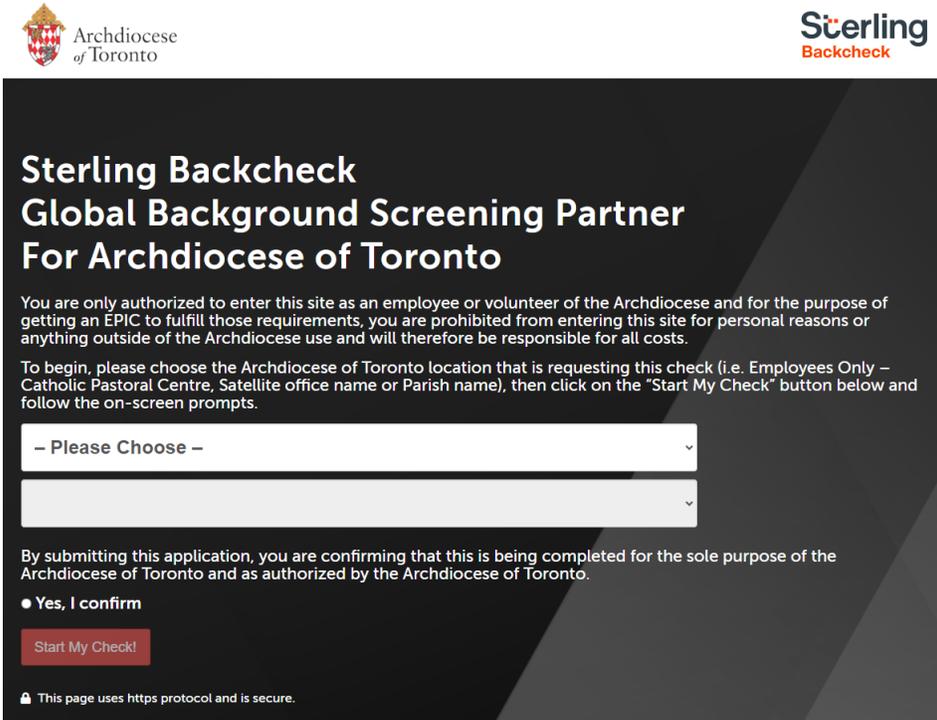
Step 7: Police Records Checks

STRENGTHENING THE CARING COMMUNITY

Renewal Online EPIC – Password Reset

If you are a volunteer who has previously completed an EPIC using the online system and are now required to complete a renewal EPIC with the same email address, but have forgotten your password, please follow the steps below:

- Click on the following link to start a renewal EPIC: www.sterlingtalentsolutions.ca/Archdiocese-of-Toronto
- Upon clicking the link, the following page should open. For the first drop-down menu, please choose either “Parishes (A-R)” or “Parishes (S-Z)” depending on the parish you are volunteering at. *Please note:* parishes beginning with “St.” fall under “Parishes (S-Z)”
For the second drop-down menu, please choose the name of your parish.



Archdiocese of Toronto

Sterling Backcheck

Sterling Backcheck Global Background Screening Partner For Archdiocese of Toronto

You are only authorized to enter this site as an employee or volunteer of the Archdiocese and for the purpose of getting an EPIC to fulfill those requirements, you are prohibited from entering this site for personal reasons or anything outside of the Archdiocese use and will therefore be responsible for all costs.

To begin, please choose the Archdiocese of Toronto location that is requesting this check (i.e. Employees Only – Catholic Pastoral Centre, Satellite office name or Parish name), then click on the “Start My Check” button below and follow the on-screen prompts.

– Please Choose –

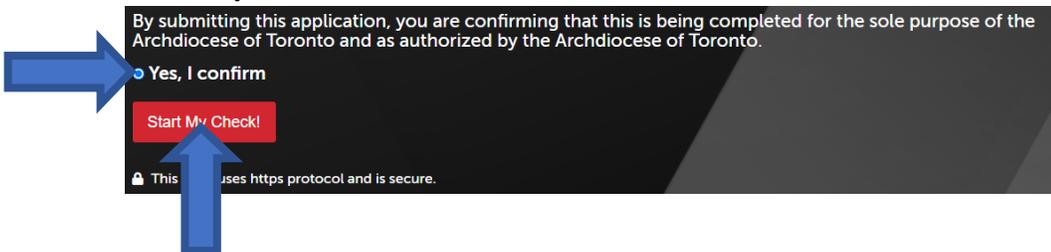
By submitting this application, you are confirming that this is being completed for the sole purpose of the Archdiocese of Toronto and as authorized by the Archdiocese of Toronto.

Yes, I confirm

Start My Check!

This page uses https protocol and is secure.

- Once both drop-down menus have been chosen, please check off “Yes, I confirm” and then click on “Start My Check!”



By submitting this application, you are confirming that this is being completed for the sole purpose of the Archdiocese of Toronto and as authorized by the Archdiocese of Toronto.

Yes, I confirm

Start My Check!

This page uses https protocol and is secure.

Step 7: Police Records Checks

- Once a new page opens, please skip the “New to myBackCheck.com?” section and click on “Trouble logging in” at the bottom of the page.

myBackCheck.com
Order • Store • Manage & Share your background check
myBackCheck.com Registration

Company : Archdiocese of Toronto

Location : Your Parish Name

Role : Enhanced Police Information Check

New to myBackCheck.com?

Please complete and submit the following form to advance to registration and begin your check.

Step 1 - Enter Required Information

[Select] ▼

[Register Here](#)

Already a myBackCheck.com account holder?

If you already have a myBackCheck.com account, please provide the necessary information above and log in below.

Login (for Account Holders)

User Name Password

[Trouble logging in?](#)

[Login](#)

- Once a new page opens, please type your email address that was used when you previously completed your last EPIC then click “Reset password”.

myBackCheck.com
Order • Store • Manage & Share your background check

[Home](#)

Trouble Logging In?

myBackCheck.com is dedicated to providing you with a secure online environment. Please ensure you have access to your email account, and be prepared to answer the Personal Security Questions you selected when you registered. Enter your email address below and select Reset Password or Retrieve Username to continue.

Reset Password or Retrieve Username

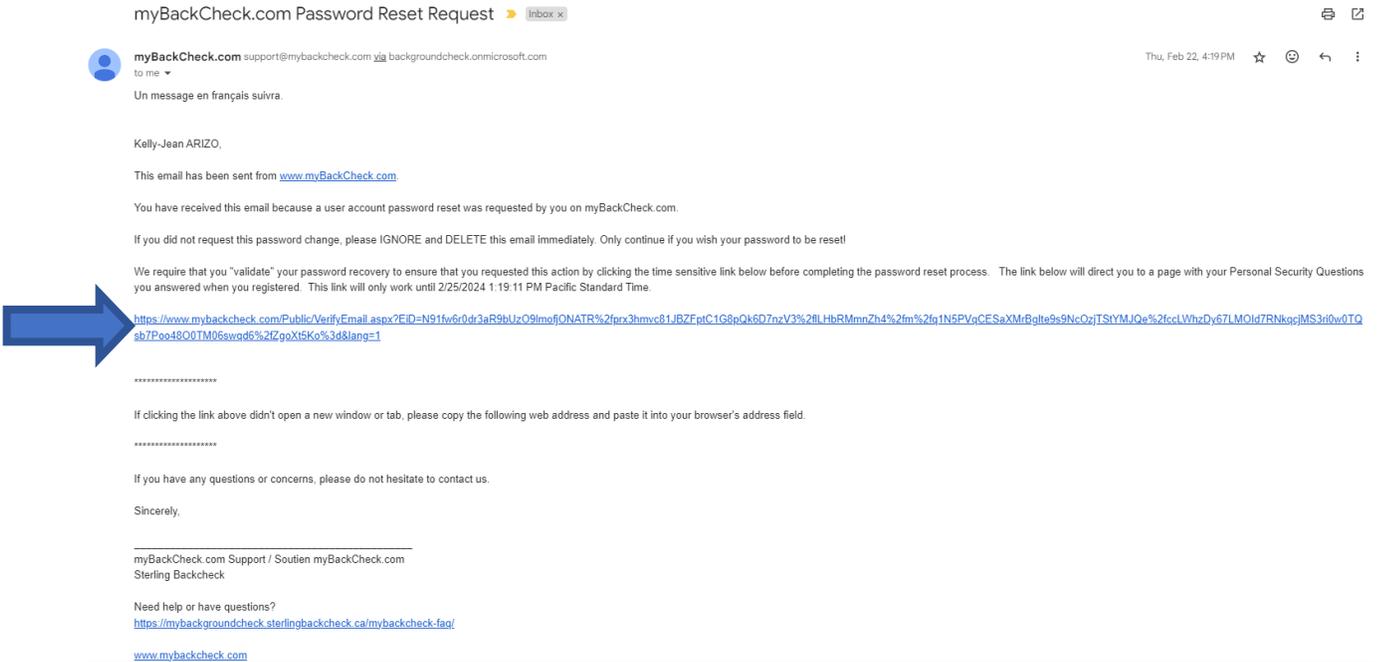
Email

[Retrieve Username](#) [Reset Password](#)

Powered by  Canada's Largest Background Checking Company

Step 7: Police Records Checks

- Please check your email as the online system will provide you with a link to reset your password. The email you receive should look like the photo below. Please click the link to reset your password.



- The link will open to a new page where the online system will ask you to answer a few of your security questions to validate your identity. Once you have answered the questions correctly, you will be able to reset your password, log in and start a your renewal EPIC.

If you encounter any difficulties in the middle of completing your EPIC, please feel free to reach out to the Sterling Client Support Line at 1 877-455-6730 or you can email support@mybackcheck.com.

If you have completed your EPIC and want to ensure that it has been received, please have your Volunteer Screening Coordinator contact the Volunteer Screening Department.